

# ABR 267: Shop Management

This course introduces the students to the basic principles of body shop management. Emphasis is placed on management structure, customer/insurance company relations, sound business practices, principles of cycle time, and basic collision/damage estimation. Upon completion, students should be able to understand the principles of operating a collision repair facility.

**Credits:** 3

**Lab Hours:** 2

**Lecture Hours:** 1

**Program:** Automotive Collision Repair