

College Bookstore

Hours of Operation

(subject to change)

Shoals Campus - Building 101

- Phone: 256.331.5227
- Store Hours
 - Monday-Thursday: 8:00 a.m. - 5:00 p.m.
 - Friday: 8:00 a.m. - 1:00 p.m.
- Website: <https://nwsc.bncollege.com/shop/northwest-shoals/home>

Phil Campbell Campus - Building 304

- Phone: 256.331.6213
- Store Hours
 - TBD
- Website: <https://nwsc.bncollege.com/shop/northwest-shoals-phil-campbell/home>

Methods of Payment

The Bookstore accepts cash, gift cards, MasterCard, Visa, Discover, American Express, and PayPal.

- Refunds will be credited in the same form as payment method. Example: Purchase made with credit card will be returned to credit card.
- Financial Aid credits will be returned to student account or Higher One card.

Textbook/Course Material Refund Policy

Please see the [Returns & Refund Policy](#).

General Merchandise Refund Policy

Please see the [Returns & Refund Policy](#).

Financial Aid Students

(Pell, WIOA, TAA, Scholarships, etc.)

- Charges will be accepted for a limited time each semester. Exact dates for charges will be posted in the Bookstore.
- Picture ID (student ID or Driver's License) is required for all financial aid charges.
- Students are responsible for knowing what books or merchandise can be charged to their particular type of financial aid program.
- Gift items and clothing can not be charged to any type of financial aid.

Rental and digital options are available on many textbooks and more are being added every semester. See bookstore staff for details.

Book Buyback

The Bookstore buys books back every day. The buyback amount is determined by several factors including but not limited to the use of the book for the next semester and the condition of the book. Buyback amounts cannot be determined over the phone. See bookstore staff for details.

Bookstore Tips

- Always keep your receipt.
- Shop early if possible for a better selection of used books.
- Always bring your Student ID.
- Bring your class schedule with you to ensure that you purchase the correct books.
- Books are labeled with tags that include class information. Just match the course number to your schedule.
- If you purchase the wrong book you may return it provided you follow the refund policy.
- When a book is listed as optional you may want to go to class before purchasing it.