ABR 267: Shop Management

This course introduces the students to the basic principles of body shop management. Emphasis is placed on management structure, customer/insurance company relations, sound business practices, principles of cycle time, and basice collision/damage estimation. Upon completion, students should be able to understand the principles of operating a collison repair facility.

Credits: 3 Lab Hours: 2 Lecture Hours: 1 Program: Automotive Collision Repair